

Repair accompanying document

1. General information

Name _____

Address _____

Device type _____ Serial number _____

E-mail adress, phone number _____

2. Service informationen

Calibration required Ja No/only if necessary

Defect present on the device Ja No/undetectable

3. Error description

3.1 With level deviation

- Level deviation in all ranges
- SAT level error
- TV level error (cable and terrestrial)
- Optical level error
- Return path level error
- DOCSIS level error (upstream)
- FM level error

3.2 For the value deviation of numerical measurements

- SAT digital measurement value deviation (MER, CBER, VBER) in all ranges
- TV digital measured value deviation (MER, BER)

3.3 For other errors

- In the event of "Cold fault" Yes No/undetectable
- In the event of "Error frequency" Permanent Sporadic—Frequency _____

- Display error/display failure
- Keyboard failure/input problem
- Total loss
- Other failures/comments

Please note

Please also send in the accessories (such as measuring cable and power supply/mains cable) with the instrument so that we can check all possible sources of error.

To avoid transport damage and for insurance reasons, please use only the original packaging when sending your device. If the packaging is not sufficient, it will be renewed for a fee of € 15.00 plus VAT. If this packaging is no longer available, we will gladly send you a replacement packaging in advance and we will take this into account when issuing the invoice.